# The Interstate Passport Initiative

A New Interstate Transfer Framework: Streamlining Pathways to Graduation

### Washington's Joint Transfer Council

April 16, 2014 South Puget Sound Community College, Olympia, Washington

**Bob Turner**, Passport State Coordinator



# **Interstate Passport: The Context**

### On average ...

- 27 percent of all transfer students cross state lines (over 300,000 in WICHE region annually) (National Student Clearinghouse Signature Report, 2012)
- Transfer students who earn a B.A. take 1.2 years longer to do it (U.S. Dept. of Education, 2010)
- The extra time costs a student over \$9,000 for tuition and fees alone (WICHE, 2010)
- Unnecessary repetition of academic work costs time and money for students, institutions, states, the federal government, and taxpayers



## The Passport "Jumping the Chasm & Choke Points"

## "The Community College Route to the Bachelors Degree" \*

David B. Monaghan and Paul Attewell

Community College students ---

with ~ 60 credits desire to earn BS or BA only about <u>60 % successfully transfer</u> to 4 year institution

"Jumping that Chasm is probably a big part of the fall-off in completion rates"

Community College students who successfully transfer--only about 60 % are able to bring all or most of their credits
"Students who transfer most of their credits are more
likely to complete a BA"

**CHOKE POINTS** 

**LACK OF TRANSFER** 

LOSS OF CREDITS





The view of articulation when it is all about the institution protecting its course choices; instead transfer should be a free friction zone acknowledging the work of the student and her right to take this work anywhere



# The Alliance Questions that Lead to Passport Proposal

Upon discovering that students swirl inside of states, initiatives were deployed to make this movement seamless.

Don't students deserve the same consideration when moving between states?



Can there not be a common currency to facilitate student transfer between states, a Passport based on a <u>common currency</u> of Learning Outcomes or Competencies?



## Vision

New agreements and policies

- allow transfer students to carry with them an Interstate Passport,
- that signals completion of a lower-division general education core,
- based on LEAP Essential Learning Outcomes,
- that minimizes duplication of academic work and so help streamline their pathway to graduation.



# **Characteristics of the Passport**

- A grass-roots originated effort by academic leaders in the WICHE region to advance friction-free transfer for students in the region
- A new block transfer framework <u>based</u> on learning outcomes
- To be rolled out in phases over an approximate five-year span
- Participation is <u>voluntary</u> in all phases

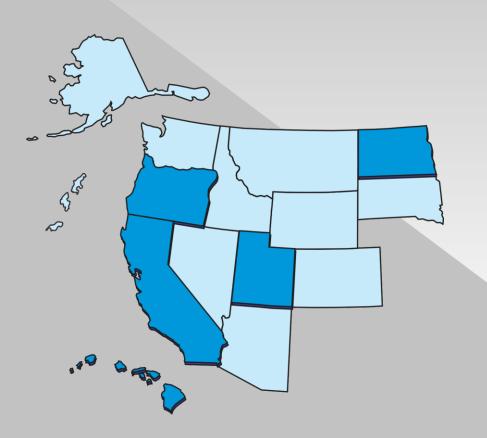




## Goals: Phases 1 and 2

- To advance the completion agenda with a large scale and bold regional plan
- To open doors, remove obstacles for students to move gen ed package freely in western region
- To bring cross-state faculty together in agreement on outcomes, competencies; but not just a tuning exercise. Tuning that is also transfer!
- To conduct tracking and research: a) track transfer activity/success and b) continuous research on the transfer actions, choices, and consequences of students

# **Passport Partners: Phase I**



CA, HI, ND, OR & UT

23 two-year and four-year institutions





Dr. Debra David Project Director,
"Give Students a Compass"
CSU Office of the Chancellor



Dr. Dick Dubanoski Dean, College of Social Sciences *University of Hawaii at Manoa* 



Lisa Johnson
Director of Articulation and Transfer
North Dakota University System



Dr. Phyllis "Teddi" Safman, Assistant Commissioner for Academic Affairs *Utah Board of Regents* 

Dr. Kent Neely, Liaison for Statewide Academic Initiatives Oregon University System



# Passport Advisory Board: Phase I



Dr. Susan Albertine
Association of American
Colleges and Universities



Dr. Michel Hillman
North Dakota University System



Dr. Nancy Krogh *University of Idaho* 



Dr. David Longanecker *WICHE* 



Dr. Susan Neel
Utah State University-Eastern



Dr. Karen Paulson NCHEMS



Dr. Peter Quigley
University of Hawaii
Community College System



Dr. Jane Sherman
Washington State University



Jeff Spano Chancellor's Office of the California Community Colleges



# Scope: Lower Division GE—Phases I and II

# Association of American Colleges and Universities Liberal Education and America's Promise General Education Essential Learning Outcomes

#### Passport Learning Outcomes GENERAL EDUCATION

**Upper Division Requirements** 



**Lower Division Requirements** 

Proposed Passport Phase 2

Intercultural Knowledge (Social Science)
Information Literacy
Physical/Natural Sciences
Humanities/Creative Arts
Teamwork/Problem Solving
Critical Thinking

✓ Passport Phase 1

Oral Communication Written Communication Quantitative Literacy Beginning in school, and continuing at successively higher levels across their college studies, students should prepare for twenty-first century challenges by gaining:

- ☐ Knowledge of Human Cultures & the Physical & Natural World
  - ▶ Through study in the sciences and mathematics, social sciences, humanities, histories, languages, and the arts; Focused by engagement with big questions, both contemporary and enduring.
- ☐ Intellectual and Practical Skills, including
  - Inquiry and analysis
  - Critical and creative thinking
  - ✓ Written and oral communication
  - ✓ Quantitative literacy
  - ▶ Information literacy
  - > Teamwork and problem solving

*Practiced extensively*, across the curriculum, in the context of progressively more challenging problems, projects, and standards for performance.

- ☐ Personal and Social Responsibility
  - Civic knowledge and engagement local and global
  - Intercultural knowledge and competence
  - Ethical reasoning and action
  - Foundations and skills for lifelong learning

Anchored through active involvement with diverse communities and real-world challenges.

- ☐ Integrative and Applied Learning
  - Synthesis and advanced accomplishment across general and specialized studies

Demonstrated through the application of knowledge, skills, and responsibilities to new settings and complex problems.



# The Passport's Creation: Important Roles from multiple institutions in five states

- Chief Academic Officers
  - Develop the vision and guide the project
- - Created the Passport Learning Outcomes
  - Created the Proficiency Criteria for Transfer
- Registrars
  - Recommended ways to identify students achieving Passport
  - Recommended ways to notate Passport on student's record
- Institutional Research Office Representatives
  - Recommended how to track student academic progress
  - Created the reporting template
- Advisors
  - Created sample materials for use in informing students about how the Passport works



## **Passport Learning Outcomes:**

## **Negotiated among Faculty**

## **Oral Communication**

		ORAL COMMUNICATION  UTAH OREGON HAWAI'I CALIFORNIA NEGOTIATED PASSPORT										
	NORTH DAKOTA	UTAH	OREGON HAWAI'I CALIFORNIA	NEGOTIATED PASSPORT OUTCOMES DRAFT								
1. 2. 3. 4. 5.	oral, and visual communication skills, information literacy, and technological skills. Think, speak, and write effectively. Speak effectively in a variety of contexts and modes, using a variety of communication skills. Speak in civic, academic, and professional settings with a sense of purpose and audience.	<ol> <li>Demonstrate critical and analytical thinking in an oral presentation.</li> <li>Analyze a target audience and occasion and apply that analysis to his/her presentation.</li> <li>Effectively marshal evidence providing support and insight as part of the oral communication.</li> </ol>	<ol> <li>Engage in ethical communication processes that accomplish goals.</li> <li>Respond to the needs of diverse audiences and contexts.</li> <li>Skill Area (Content):         <ul> <li>Determine purpose</li> <li>Organize content</li> <li>Supporting materials</li> <li>Careful choice of words appropriate to topic and audience</li> <li>Appropriate nonverbal behavior that supports verbal messages</li> <li>Listening</li> </ul> </li> <li>Listening</li> <li>Listening</li> <li>Careful choice of words appropriate to topic and audience</li> <li>Appropriate nonverbal behavior that supports verbal messages</li> <li>Listening</li> <li>Listening</li> <li>Listening</li> <li>Careful choice of words appropriate to topic and audience</li> <li>Appropriate nonverbal behavior that supports verbal messages</li> <li>Listening</li> <li>Listening</li> <li>Listening</li> <li>Supporting materials</li> <li>Careful choice of words appropriate to the audience &amp; occasion.</li> <li>Speak clearly &amp; confidently, using the voice, volume, tone, &amp; articulation appropriate to audience &amp; occasion.</li> <li>Speak clearly and in writing.</li> <li>Students will develop knowledge and understanding of the form, content, contex and effectiveness of communication.</li> <li>Students will develop proficiency in oral and written communication.</li> <li>Students will develop proficiency in oral and written communication.</li> <li>Students will develop proficiency in oral and written communication.</li> <li>Students will develop proficiency in oral and written communication.</li> <li>Students will develop proficiency in oral and written communication.</li> <li>Students will develop proficiency in oral and written communication.</li> <li>Subsciency in oral and written communication.</li> <li>Subsciency in oral and written communication.</li> <li>Subsciency in oral</li></ol>	supporting details by applying critical thinking and information literacy skills.  2. Demonstrate performance skills that include organizing and delivering content for a particular audience, occasion and purpose.  3. Monitor and adjust for audience feedback.  4. Listen and critically evaluate the speaker's central message and use of supporting materials.								



# Passport Learning Outcomes Acceptable to Faculty at Every Passport Institution

## One example: Oral Communication

- Preparation for Performance: Develop a central message and supporting details by applying ethics, critical thinking and information literacy skills. Organize content for a particular audience, occasion and purpose.
- Delivery: Demonstrate performance skills that include organizing and delivering content for a particular audience, occasion and purpose, and using technology as appropriate.
- Monitor and Adjust: Monitor and adjust for audience feedback.
- Critical Receiver: Listen and critically evaluate the speaker's central message and use of supporting materials.

# Transfer Level Proficiency Criteria Acceptable to Faculty at Every Passport Institution

### One example: Oral Communication

ORAL COMMUNICATION									
Passport Learning Outcome Features	Passport Learning Outcomes (What the student has learned)	Transfer Level Proficiency Criteria (Evidence of proficiency of the learning outcome appropriate at the transfer level)  No single student is expected to demonstrate ALL these Proficiency Criteria nor is this intended to be list of all possible Proficiency Criteria  Student speakers will be able to:							
Prepara- tion for Perfor- mance	Develop a central message and supporting details by applying ethics, critical thinking and information literacy skills. Organize content for a particular audience, occasion and purpose.	<ul> <li>Select topics that are relevant to and important for a public audience and occasion.</li> <li>Find, retrieve, and critically examine information from personal experience and published sources for credibility, accuracy, relevance, and usefulness.</li> <li>Select and critically evaluate appropriate support materials.</li> <li>Represent sources accurately and ethically.</li> <li>Become fully informed about the subject matter.</li> <li>Defend motive of the presentation.</li> <li>Apply organizational skills in speech writing that use the claim-warrant-data method of argument construction.</li> </ul>							

Also developed for written communication and quantitative literacy



## **TRUST: Passport Course Block**

### **Uniquely Defined by Each Passport Institution**

#### **EXAMPLE:** North Dakota State University

- ORAL COMMUNICATION
  - COMM 110 Fundamentals of Public Speaking
- WRITTEN COMMUNICATION

Two courses from the following:

- Engl 110 College Composition I <u>OR</u>
- Engl 111 Honors Composition I <u>AND</u> Engl 120 College Composition II <u>OR</u>
- Engl 121 Honors Composition II <u>OR</u>
- Engl 125 Intro to Professional Writing
- QUANTITATIVE LITERACY
  - Math 103 College Algebra OR
  - Math 104 Finite Mathematics <u>OR</u>
  - Math 146 Applied Calculus I <u>OR</u>
  - Math 165 Calculus I OR
  - Math 330 Introductory Statistics



# Learning Outcomes as the Currency Transitioning from credit hours to competencies

- Passport Institutions agree that...
  - Each institution decides <u>what</u> is in its Passport Block
  - The number of courses/credits will vary among the institutions
  - They do not unpack each other's Passport Block
  - Passport students will not be penalized or privileged
    - Do not take courses in a receiving institution's Passport Block to complete Lower Division Gen Ed in Passport academic areas
    - > Receives the number of credits in the receiving institution's Passport Block
  - When credits differ between Passport sending and receiving institutions
    - More credits in Passport Block of sending than receiving institution: receives Elective or other nonPassport credits equal to the difference
    - Fewer credits in Passport Block of sending than receiving institution: take Elective or other nonPassport credits equal to the difference



# Assessments of Student Proficiency Uniquely Defined by Faculty at Each Passport Institution

**Example: North Dakota State University** 

#### **ORAL COMMUNICATION:**

 Pre-course and post-course Communication Apprehension Test.

#### **WRITTEN COMMUNICATION:**

The English Department reads and scores a sample (about 10%) of the student portfolios for both classes.

#### **QUANTITATIVE LITERACY:**

- Individual Computer Science instructors use a variety of classroom assessment techniques from Angelo and Cross for formative assessment. They use an objective-based evaluation of an exercise or examination for summative assessment of student learning.
- Individual Mathematics instructors use a variety of formative assessment tools to assess student learning.



# **Identification of Passport Students**

**Developed by Registrars from Pilot Institutions Choice of Registrar at Each Passport Institution** 

Institutions indicate that a student has achieved the Passport by <a href="mailto:choosing">choosing</a> to use one or more of the following options as preferred by the registrar:

- Adding a comment on the transcript using a standard format.
- Posting a pseudo course on the transcript.
- Creating an additional record to accompany a transcript.



## **Tracking Academic Progress of Passport Students**

# Developed by Registrars and Institutional Researchers from Pilot Institutions

- Every receiving Institution:
  - Records Passport student grades each of first two terms
  - Reports to Central Data Repository (CDR)
- CDR
  - compiles and sends report
    - to each sending institution
    - to Passport Review Board

Template for CDR to use for its annual report to each sending institution

		An	inual R	eport fi	om CD				ıdin	g Ir	ıstit	utio	n		
Academic Term of This Report	Academic Term of Entry into Receiving Institution	Term Type	Sending Institution	State of Receiving Institution	Receiving Institution	Student Category	ransferrii # students	# As	# Bs	# Cs	# Ds	PDid Not Finish	#Fs	Mean GPA Weighted on basis of # of Cr each student completed	Mean number of credits enrolled
		Sem	HI2	OR	OR 1	TYPP	9	20	30	45	30	10	10	2.9	16.1
				UR.		TNPP	2	3	7	10	7	2	1	2.07	15.0
Fall 2014	Spring 2014			ND	ND1	TYPP	4 3	11	15 10	20 13	15 10	6	5	2.15 2.05	18.0
					ND2	TYPP	12	30	40	55 11	40	15	15	2.17	16.3
	•				Second Te	erm After	Transfer	ing							
Academic Term of This Report	Academic Term of Entry into Receiving Institution	Term type	Sending Institution	State of Receiving Institution	Receiving Institution	Student Category	# students	# As	# Bs	# Cs	#D	ADid Not Finish	#Fs	Mean GPA Weighted on basis of # of Cr each student completed	Mean number of credits enrolled
				OR	OR 1	TYPP	9	30	40	40	20	0	0	3.4	14.4
						INPP	2	4	17	11	0	0	0	2.78	16.0
Fall 2014	Spring 2014	Sem	HI2	ND	ND1	TYPP	4	14	16 12	25 16	10	5	2	2.34 2.29	18.0 15.3
					ND2	TYPP	12	50	10	60 15	20 4	11	10	2.55 2.33	16.3



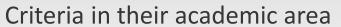
How do We Become A Passport Institution?

### Administration

Complete and submit Application for Passport Status

### Faculty

Agree to Passport Learning Outcomes & Proficiency



- Identify a block of educational experiences that provide PLO proficiency
- Transmit Passport block and assessments being used to Passport staff

## Registrars/IR Personnel

- Decide how to indicate the Passport on students' records
- Run "Passport" audits to identify students with complete Passport Block
- Track & report academic progress of Passport students that transfer
- Track and share data on academic progress

## Advising Office Staff

Become familiar with and inform students about Passport



## Why Should We Become A Passport Institution?

- Facilitates transfer across state lines and within states
- Positive impact on completion
- Based on what students should learn and be able to use
- Eliminate necessity for review of course changes in articulation agreements
- Adapts to non-course based educational experiences
- Generates data on academic success after transfer
- Provides data for use in continuous self-improvement
- Adapts to assessments determined by department/ program/institution

# The Passport Agreement

## Signatories agree to...

- A block transfer of oral communication, written communication, quantitative literacy
- Notate student records
- Track and share data on academic progress
- Term of five years

## 16 pilot institutions in four states have signed

**HI:** Leeward Community College University of Hawaii, West Oahu

ND: Lake Region State College North Dakota State College ND College of Science

**OR:** Eastern Oregon University
Blue Mountain Community College

**UT:** Dixie State College

Salt Lake Community College

Snow College Valley City State University Southern Utah University

University of Utah
Utah State University
Utah Valley University
Weber State University



# **Passport Current Status**

- Phase I (Oct 2011-Sept 2013)
  - Two-year project w/\$550,000 in funding from Carnegie Corporation of New York.
  - No-cost extension (through April 2014).
  - Now open to other WICHE states.
- Phase II (three-year project)
  - Add six more content areas to complete lower division.
  - More robust tracking system.
  - Electronic application/renewal process.
  - Roll out across the WICHE region.



# **Looking Ahead: Scalability & Sustainability**

- All Lower Division GE content areas
- Participation across the WICHE region & beyond
- Possible transition of CDR to National Student Clearinghouse
- Passport State Facilitators & Passport Review Board
- PLO & Proficiency Review
- Centralized staffing for Passport coordination







- More information: www.wiche.edu/passport
  - Peter Quigley, Associate Vice President, Academic Affairs, University of Hawaii System;
     Passport Co-Chair
  - Mike Hillman, Former Vice Chancellor, Academic and Student Affairs, North Dakota University System; Passport Co-Chair
  - **Bob Turner**, Passport State Coordinator, *WICHE Consultant*
  - Pat Shea, Director, Academic Leadership Initiatives, WICHE



## What is WICHE?

Western Interstate Commission for Higher Education <a href="https://www.wiche.edu">www.wiche.edu</a>



- MHEC, NEBHE, SREB, WICHE
- Established by the U.S. Congress in early 1950s

WICHE

MHEC

**SREB** 

- Non-Profit 501 (c)(3)
- Purpose: To support cooperation and resource sharing across the higher education community in the region to expand access and excellence.



## The Alliance and Forum

- Two membership organizations based at WICHE for Chief Academic Officers at institutions, systems, and state agencies in the region
  - Western Alliance of Community College Academic Leaders (two-year sector) <a href="https://www.wiche.edu/alliance">www.wiche.edu/alliance</a>
  - Western Academic Leadership Forum (four-year sector) <a href="https://www.wiche.edu/forum">www.wiche.edu/forum</a>
- Focus on issues of common concern beyond the scope of a single institution or state

